The Friendswood Public Library Board is conducting a community survey. Your input is important in planning for the future. Please complete the survey by February 11, 2011. Thank you. At any time during the survey you can click your browser’s Back button to go back and review any question.

1. How often do you use the library or its website?

<table>
<thead>
<tr>
<th>Frequency</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Never used the library or its website</td>
<td>51</td>
<td>5%</td>
</tr>
<tr>
<td>Once or twice</td>
<td>97</td>
<td>10%</td>
</tr>
<tr>
<td>Every few months</td>
<td>230</td>
<td>24%</td>
</tr>
<tr>
<td>Monthly</td>
<td>232</td>
<td>24%</td>
</tr>
<tr>
<td>Weekly</td>
<td>226</td>
<td>23%</td>
</tr>
<tr>
<td>Several times a week</td>
<td>136</td>
<td>14%</td>
</tr>
<tr>
<td>Total</td>
<td>972</td>
<td>100%</td>
</tr>
</tbody>
</table>

2. Which of the following services have you used more than twice?

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Borrowed library materials (books, videos, etc.)</td>
<td>780</td>
<td>95%</td>
</tr>
<tr>
<td>Service</td>
<td>Count</td>
<td>Percentage</td>
</tr>
<tr>
<td>------------------------------------------------------------------------</td>
<td>-------</td>
<td>------------</td>
</tr>
<tr>
<td>Used books/magazines/newspapers in the library</td>
<td>419</td>
<td>51%</td>
</tr>
<tr>
<td>Used the public computers</td>
<td>277</td>
<td>34%</td>
</tr>
<tr>
<td>Used a study room</td>
<td>179</td>
<td>22%</td>
</tr>
<tr>
<td>Attended programs for children or teens</td>
<td>305</td>
<td>37%</td>
</tr>
<tr>
<td>Attended programs or classes for adults</td>
<td>134</td>
<td>16%</td>
</tr>
<tr>
<td>Participated in book club</td>
<td>42</td>
<td>5%</td>
</tr>
<tr>
<td>Used library databases</td>
<td>369</td>
<td>45%</td>
</tr>
<tr>
<td>Received reference/information services</td>
<td>289</td>
<td>35%</td>
</tr>
<tr>
<td>Requested material from another library</td>
<td>301</td>
<td>37%</td>
</tr>
<tr>
<td>Picked up tax or legal forms (voter registrations, etc.)</td>
<td>204</td>
<td>25%</td>
</tr>
<tr>
<td>Attended a nonlibrary meeting or program in a library meeting room</td>
<td>236</td>
<td>29%</td>
</tr>
<tr>
<td>Used the library’s free WiFi connection to access the Internet</td>
<td>131</td>
<td>16%</td>
</tr>
</tbody>
</table>

3. Of the above services, which two do you use most often?

663 Responses

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Borrowed library materials (books, videos, etc.)</td>
<td>598</td>
<td>90%</td>
</tr>
<tr>
<td>Used books/magazines/newspapers in the library</td>
<td>86</td>
<td>13%</td>
</tr>
<tr>
<td>Used the public computers</td>
<td>48</td>
<td>7%</td>
</tr>
<tr>
<td>Used a study room</td>
<td>24</td>
<td>4%</td>
</tr>
<tr>
<td>Attended programs for children or teens</td>
<td>77</td>
<td>12%</td>
</tr>
<tr>
<td>Attended programs or classes for adults</td>
<td>29</td>
<td>4%</td>
</tr>
<tr>
<td>Participated in book club</td>
<td>9</td>
<td>1%</td>
</tr>
<tr>
<td>Used library databases</td>
<td>80</td>
<td>12%</td>
</tr>
<tr>
<td>Received reference/information services</td>
<td>19</td>
<td>3%</td>
</tr>
<tr>
<td>Requested material from another library</td>
<td>40</td>
<td>6%</td>
</tr>
<tr>
<td>Picked up tax or legal forms (voter registrations, etc.)</td>
<td>10</td>
<td>2%</td>
</tr>
<tr>
<td>Attended a nonlibrary meeting or program in a library meeting room</td>
<td>19</td>
<td>3%</td>
</tr>
<tr>
<td>Used the library’s free WiFi connection to access the Internet</td>
<td>12</td>
<td>2%</td>
</tr>
</tbody>
</table>
4. How would you rate the following elements at the library?

<table>
<thead>
<tr>
<th>Element</th>
<th>Poor</th>
<th>Substandard</th>
<th>Acceptable</th>
<th>Good</th>
<th>Exceptional</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Service</td>
<td>2</td>
<td>9</td>
<td>46</td>
<td>246</td>
<td>517</td>
</tr>
<tr>
<td>Resources (books, audiovisuals, computer resources, etc.)</td>
<td>6</td>
<td>32</td>
<td>167</td>
<td>433</td>
<td>171</td>
</tr>
<tr>
<td>Facilities (building, furnishings, parking)</td>
<td>17</td>
<td>66</td>
<td>248</td>
<td>365</td>
<td>126</td>
</tr>
<tr>
<td>Programs (classes, book clubs, Storytimes, etc.)</td>
<td>2</td>
<td>10</td>
<td>146</td>
<td>329</td>
<td>214</td>
</tr>
<tr>
<td>Library Website</td>
<td>2</td>
<td>19</td>
<td>125</td>
<td>417</td>
<td>204</td>
</tr>
<tr>
<td>Internet and WiFi access</td>
<td>0</td>
<td>9</td>
<td>131</td>
<td>323</td>
<td>170</td>
</tr>
</tbody>
</table>

5. Which of the following do you wish the library had more of? (Please select up to three)

<table>
<thead>
<tr>
<th>Material</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult fiction (including mystery, science fiction, westerns, etc.)</td>
<td>333</td>
<td>43%</td>
</tr>
<tr>
<td>Adult nonfiction (includes biographies, research materials, cookbooks, etc.)</td>
<td>273</td>
<td>36%</td>
</tr>
<tr>
<td>Audiobooks</td>
<td>235</td>
<td>31%</td>
</tr>
<tr>
<td>DVDs</td>
<td>328</td>
<td>43%</td>
</tr>
<tr>
<td>Ebooks, Eaudio (digital titles downloaded to your computer or hand-held device)</td>
<td>247</td>
<td>32%</td>
</tr>
<tr>
<td>Magazines/Newspapers</td>
<td>74</td>
<td>10%</td>
</tr>
<tr>
<td>Young adult materials</td>
<td>136</td>
<td>18%</td>
</tr>
<tr>
<td>Children's materials</td>
<td>122</td>
<td>16%</td>
</tr>
<tr>
<td>Public computers</td>
<td>103</td>
<td>13%</td>
</tr>
</tbody>
</table>
6. Mark all the areas in which you believe the library should improve its facility

<table>
<thead>
<tr>
<th>Area</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>More study tables</td>
<td>166</td>
<td>21%</td>
</tr>
<tr>
<td>More meeting rooms/study rooms</td>
<td>181</td>
<td>23%</td>
</tr>
<tr>
<td>Drink/snack area</td>
<td>195</td>
<td>24%</td>
</tr>
<tr>
<td>Additional comfortable seating</td>
<td>379</td>
<td>47%</td>
</tr>
<tr>
<td>Dedicated space for young adult activities</td>
<td>187</td>
<td>23%</td>
</tr>
<tr>
<td>Larger building</td>
<td>401</td>
<td>50%</td>
</tr>
<tr>
<td>New or relocated building</td>
<td>197</td>
<td>25%</td>
</tr>
<tr>
<td>Additional parking</td>
<td>251</td>
<td>31%</td>
</tr>
<tr>
<td>No improvement needed</td>
<td>139</td>
<td>17%</td>
</tr>
<tr>
<td>Other</td>
<td>88</td>
<td>11%</td>
</tr>
</tbody>
</table>

Question For Nonusers

7. If you do not use the library or its website or if you only use it very rarely (once a year or less), why not? (Please select all that apply)

<table>
<thead>
<tr>
<th>Reason</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>The library offers nothing useful to me</td>
<td>13</td>
<td>9%</td>
</tr>
<tr>
<td>The staff is unhelpful or inefficient</td>
<td>4</td>
<td>3%</td>
</tr>
<tr>
<td>The service hours do not fit my schedule</td>
<td>12</td>
<td>8%</td>
</tr>
<tr>
<td>The library is not in a convenient location</td>
<td>3</td>
<td>2%</td>
</tr>
</tbody>
</table>
### I have never had a need for the library's services

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>I have never had a need for the library's services</td>
<td>19</td>
<td>13%</td>
</tr>
</tbody>
</table>

### I do not approve of the library collection or policies

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>I do not approve of the library collection or policies</td>
<td>3</td>
<td>2%</td>
</tr>
</tbody>
</table>

### I have resources available at work/school or other

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>I have resources available at work/school or other</td>
<td>23</td>
<td>16%</td>
</tr>
</tbody>
</table>

### I buy books and read at home

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>I buy books and read at home</td>
<td>56</td>
<td>39%</td>
</tr>
</tbody>
</table>

### I get the information I need from the Internet

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>I get the information I need from the Internet</td>
<td>78</td>
<td>54%</td>
</tr>
</tbody>
</table>

### Other, please specify

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Other, please specify</td>
<td>34</td>
<td>24%</td>
</tr>
</tbody>
</table>

### 8. Do you have any suggestions for improvement?

411 Responses

### 9. Which of the following services would you be likely to use online from outside the library?

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automobile Repair database</td>
<td>185</td>
<td>21%</td>
</tr>
<tr>
<td>Full text magazine, journal or newspaper articles</td>
<td>474</td>
<td>54%</td>
</tr>
<tr>
<td>Health information, etc.</td>
<td>417</td>
<td>47%</td>
</tr>
<tr>
<td>Language instruction online</td>
<td>245</td>
<td>28%</td>
</tr>
<tr>
<td>Ebooks (downloaded to a personal computer or hand-held device)</td>
<td>482</td>
<td>55%</td>
</tr>
<tr>
<td>Eaudiobooks or Evideos (downloaded to a personal computer or hand-held device)</td>
<td>277</td>
<td>31%</td>
</tr>
<tr>
<td>Online or email reference/information services</td>
<td>336</td>
<td>38%</td>
</tr>
<tr>
<td>Webinars or online classes or book clubs</td>
<td>339</td>
<td>39%</td>
</tr>
<tr>
<td>Online materials requests (items would have to be retrieved from the library)</td>
<td>416</td>
<td>47%</td>
</tr>
</tbody>
</table>
### 10. Gender?

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>246</td>
<td>26%</td>
</tr>
<tr>
<td>Female</td>
<td>706</td>
<td>74%</td>
</tr>
<tr>
<td>Total</td>
<td>952</td>
<td>100%</td>
</tr>
</tbody>
</table>

### 11. Age?

<table>
<thead>
<tr>
<th>Age Group</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Under 25</td>
<td>43</td>
<td>4%</td>
</tr>
<tr>
<td>25-34</td>
<td>53</td>
<td>6%</td>
</tr>
<tr>
<td>35-44</td>
<td>192</td>
<td>20%</td>
</tr>
<tr>
<td>45-54</td>
<td>270</td>
<td>28%</td>
</tr>
<tr>
<td>55-64</td>
<td>203</td>
<td>21%</td>
</tr>
<tr>
<td>65 &amp; over</td>
<td>195</td>
<td>20%</td>
</tr>
<tr>
<td>Total</td>
<td>956</td>
<td>100%</td>
</tr>
</tbody>
</table>

Thank you for completing the survey. Click Next to submit your answers or click your browser’s Back button to go back and review any question.

3. Of the above services, which two do you use most often?

*Results have been tabulated above due to space constraints*
5. Which of the following do you wish the library had more of? (Please select up to three)

Responses below were the "Other"

Respondent #
Response
1. bigger building and meeting rooms
2. coffee shop and seating area
3. Children's movie collection is pretty dated
4. More space!
5. usually find what I'm looking for
6. More inspirational fiction by more authors
7. parking
8. more adult interest programs, eg. genealogy, history, investing options, art
9. more space parking and inside
10. Books on Computers, software, electronics
11. International music a little from each country, if possible.
12. better language learning materials
13. specialized classes
14. world history and geography
15. More and different adult classes
17. I think the library is well supplied
18. genealogy section and reference books
19. NEW RELEASES
20. Books on Astrology and Philosophy
21. teen section, more space
22. blu-ray
23. Comic book anthologies/collections
24. black history selection
25. Everything seems fine
26. Doctor Who books/TV shows
27 blue ray dvd
28 Greater variety in adult classes
29 I'm pleased with the selection but we need
   more room to display
30 Cross reference to other local libraries for
   availability
31 new facility
32 what is available is acceptable and sufficient
   for our needs.
33 Large print books
34 updated collection in general
35 local history
36 home schooling curriculae
37 FASTER COMPUTERS, AND QUIET
   ROOMS TO READ OR STUDY
38 Childrens music
39 Children dvds
40 Genealogical Information
41 You're doing well!
42 documentary dvd
43 I just don't know.
44 Christian books
45 Architectural and interior books
46 PC games
47 the balance is great
48 children's dvds
49 Searchable web site
50 More sitting areas
51 Electronic books
52 art books
53 Facility too small - parking dangerous when
   programs underway
54 more room, more parking
I wouldn't change anything
Big Print Books (more of)
Classic books
Large print books-more selections & more current books
Offered discounted or free passes to popular museums - this was standard at my last library in another state
educative toys
more series geared toward 9 and 10 year olds
More up to date books on green energy
african american teen books
Space or please weed the old books
girls only sleepovers, and, when a permission slip is needed, post it online!
study space
updated internet
more movies as those on Thurs. nights
I think the library does a great job of meeting the needs of Friendswood
enlarge existing building?

6. Mark all the areas in which you believe the library should improve its facility

Responses below were the "Other"

Respondent #

1 Absolutely NO to Drink/Snack area: Go to Barnes & Noble/Starbucks for that
2 Repair the parking lot
3 Paint, Spruce up children's area
4 Less undesired chit chat, more self checkout stations
5 Seems to meet my needs adequately.
6 enlarge existing building?
7 More computers
8 really need a new building to compete with Harris County
9 women's bathroom
10 Coffed bar
11 more books
12 Too many people talking loudly.
13 I voted for the new library!!!
14 need more stacks bery badly
15 not sure about any of these
16 dedicated larger space for childrens' activities
17 Assistance to locate books
18 I think a new library, closer to a school would be great. Then sell the current space for a commercial building since it is prime commercial real estate.
19 larger reference section, material hard to find on the internet
20 update the library
21 Repave the parking lot.
22 more children's services
23 Unable to access online foreign language classes
24 larger area for children & their materials
25 fix the parking lot; someone is going to fall
26 Need to space things out to make it easier to find items
27 more outside areas for relaxing and reading
28 dedicated book sale area
29 More magazines and journals
30 Do not want library to move from present location, just expand
the library simply needs much more space for shelving and therefore more books

32 Improve parking lot

33 More computers

34 Need more room for the books!

35 A larger building would be able to provide more books

36 For a City the size and relative wealth, the library facilities are pathetic. A new and larger building has been needed for years, but our City leadership seems uninterested in anything but sports parks. It is high time that the City provide resources to create a library that will be relevant in the future and to the citizens of Friendswood

37 enlarge or build when the economy improves

38 the facility is just to small, cramped

39 Seems sufficient now but may need more space soon.

40 WOULD LOVE TO HAVE NICE OUTSIDE AREA TO READ OR MEET FRIENDS

41 Local Friendswood business / restaurant info (esp for new residents). Chamber of Commerce closed at night / weekends. Community event announcement board.

42 MORE ENCLOSED BOOTH SPACES WITH PC's

43 bldg looks old and worn inside, not enough quiet areas and tables near electrical plugs

44 More non-fiction resources
45 The library needs more lights and open area

46 I think the library is well arranged
47 web
48 better hours- Sunday is family/leisure day
   and a great day to visit the library
49 more books - larger building
50 nicer restrooms
51 Upgrade the restrooms.
52 would like to reserve dvd's on line then pick
   them up like harris county library does. we
   go there every week.
53 Better shelving of books, ie, do away with
   fiction/mystery/romance, etc. Keep author's
   books together, regardless of genre.
54 its just time for a new, larger and hopefully
   modern library. Oh yes, fix the parking lot!
55 improved bathroom facilities
56 front door and entry needs updating
57 There could always be improvements, but it
   really is nice the way it is.
58 Modernized furnishings
59 I can't justify new facility based on my use,
   but just maintaining what is available...

60 More books, DVDs, CDs, Reference
   materials
61 Get some new cookbooks
62 See Helen Hall Library
63 Keep all of your wonderful staff!
64 Maybe a small "book nook" to donate used books and to be sold to raise money to offset the cost of new items for the library.

65 Spanish material/ educative toys
66 Larger facility with more resources including ebooks.
67 the facility is too small and not enviting
68 updated materials
69 computer lab
70 more puzzles, books, and coloring tables for kids
71 post the permission slips online
72 updated children's area
73 have bookmarks
74 Sound proofing and enforce quiet areas in library
75 Dedicated area for Christian reading material all in one place
76 more computers
77 more storytime programs, later on the morning
78 former Jr Hi bldg...
79 shelving areas
80 A larger building would allow the collection to expand and perhaps there could even be "classrooms" to have educational meetings (e.g. on investing, writing, fitness, etc.) making the library a center of learning, not just a place of reading.
81 new smaller scale furniture, renovations of current space which could easily make it more current, better sign at entry along Friendswood Dr. Current sign is somewhat cheesy and looks like a temporary sign.

7. If you do not use the library or its website or if you only use it very rarely (once a year or less), why not? (Please select all that apply)

**Responses below were the "Other"**

Respondent #

1. Unwillingness to work on "lost" book issue
2. Just very busy usually.
3. go to Harris County Freeman library more often
4. Not an avid reader.
5. New to the area
6. I don't read books; I do not want to use the movies avail.; I have only been there to use the internet a few times when mine was out at home.
7. books and movie nights
8. Not that familiar with Library website or what it may offer.
9. Intend to use library more this year in every form.
10. also am new resident of Friendswood
11. I'm not good about returning books on time and I have a fine that I need to pay.
12. Moved to another state
13. my son gets the books for me

15. Do not know what all it offers.
I am actually considering starting to visit since I have heard that you can check out books electronically.

I no longer live in the area.

I have friendswood mailing address, but because I am Harris County I don't believe I can use the Friendswood Public Library.

Children are grown.

Not enough programs aimed at my 5 year old, hrs. not good for me or him, and too many child predators are there.

The library collection is poor.

No enough books for young children.

I don't think about the library.

I love the library, but a bigger selection of books is needed.

I go to the Freeman library, it is more updated.

Didn't know about the website.

Use Harris County library.

Prefer to use the website for the Clear Lake Library on Diana Lane (Freeman Library).

A fee is charged because i live in the harris county part of friendswood and no longer own property in galveston county.

Not as nice as the library in clear lake on diana.

I FORGET TO USE IT.

They donot have the books that I like.

8. Do you have any suggestions for improvement?

Respondent #

Response
1. I am extremely pleased with the library just as it is!
2. Updating the building, remodeling or moving to a newer establishment. I think the library contents are so wonderful. The workers are so friendly, but newer is better. The children's section is great and the young adults section could be better outlined and more reading space for young adults would really help the children want to stay at the library.
3. Remind readers due date of their borrowed items thru their emails as other libraries do. We inform them late fees thru emails, why can not remind them 2 days before the borrowed items due?
4. Library fund raisers other than book sales which are good. Being open after the storm for internet services was great.
5 1) Improve book checkin. How many times have I searched the car/house for a book I thought I'd returned, but showing as still checked out to me, only to see it on the library shelf. At first this is very upsetting, thinking you are responsible for the book, then you 'sort of' get used to it. 2) I use the library website a lot, and it seems to go down or be non functional rather often. (Eg. one night last week the search option was not operating - all search results erroneously indicated the library did not have the book/author etc.) took me awhile to figure it out. 3) I wish the 'no cell phone rule' could be enforced somehow.

6 Update everything.
7 nope
8 Library workers could improve on customer service attitude.
9 Consider providing e-readers for check-out, perhaps with a deposit. Provide a station with low-vision reader (CCTV, etc.) for patrons with macular degeneration or other vision issues.
10 Longer hours; maybe open early one day a week (at 8 or 9 am instead of waiting until 10am). Open for just a few hours on Sundays (12-4pm).
11 Do not move to FM 528. The present location is ideal.
12 No. I love the library just like it is.
13 Less chit chat from library employees and more self checkout stations
14 no, its just something i forget about when i buy books. i have a kindle, so that makes it easier to just read without leaving my home.
15 none not previously mentioned
16 It would be nice to have more/newer/better organized children's activity area.
17 Maybe upgrade bathrooms?
18 Better space management; update dated computers; update dated furniture with small space saving furniture; invest in mobile/electronic book shelves which allow for more space without needing any greater square footage; noise policies to make it more like a "library" than a meeting hall
19 no, perhaps after I go check out the library.
20 Bigger building. Also a more user-friendly way of shelving "New" books with covers facing outwards so we can see at a glance what they are; alternatively, you can post a list of the new book titles.
21 None
22 No, I believe the library staff does a very good job for the community.
23 The library is way, way too small for the Friendswood community. A larger building is definitely needed. Would also like to know the names of the librarians, who's in charge, who's at the circulation desk, who is involved in Friends of the Library...they have sales but I never see publicity about them as a group, when they meet, what they do, etc.

24 expand digital catalog ... ebooks for ipad and audio books for ipod. both are lacking and the latter particularly so.

25 Would love emailed reminders/warnings of due dates for book/DVD returns (just like bills!). My inlaws in Lynden, WA have that and it would be a huge incentive for me to bring my 3 kids more frequently during the school year. Otherwise our family activities take over my calendar (and mind) and library returns aren't remembered.

26 no

27 extra safety

28 The children's section could use some updating. Seems rather dreary instead of inviting.

29 open an area where excess books are ALWAYS for sale rather than having semi-annual sales. This would be similar to the library in Clear Lake (by the court house).

30 Needs to have a more friendly environment
31 I think overall the library needs an upgrade and needs to bring in more material. That being said I don't see how they can bring in more material with such little space. I think the library needs to add on, build up, or it needs to relocate to a larger facility. I would like to see the children area updated with technology and have computers that the children can play computer games on and.

32 Overall I have been very pleased with the library and its staff.

33 the library as it is suits my family

34 Just more space for books

35 Yes, I use the travel books to plan trips and find most books are not the current edition.

36 I guess it's a small town Library because Friendswood is a small town. I like the library, I just go to Freeman more often when I search for books I want to read

37 Increased public knowledge of inter-library loans. Information regarding 'loaning' books to Kindles, etc.

38 Friendswood should aspire to have a library as good as The Helen Hall Library in League City

39 Yes, lobby city council for a public vote on a new facility.

40 More new nonfiction materials

41 I wish there was a way (online) that we could make notes of good authors for personal use.
42 make downloading an e-book easier as in one step. There are multiple steps now and until it's on your ready you aren't sure you have downloaded it.
43 None
44 Sunday hours during the winter
45 Larger range of books in technical sections i.e. Electronics/Electrical, Software, Science etc
46 Expand the library and get more recent books - especially the young adult section.
47 Two computers which be dedicated solely to individuals that are taking tests via the internet. A larger parking lot, which could accommodate not just normal daily traffic; but, the traffic which occurs during peak times, such as when Mommy & Me reading goes on, or book sales, etc. Additional study rooms are needed due to the great amount of students and scholars in the area. With so many universities, technical schools, and junior college within quick driving distance the amount of students and scholars as well as teachers and professors is stagerring to say the least. I would like to complement the personnel here at the Friendswood Library, there are fabulous people. All are very well trained, courteous, and sincerely helpful at all times. I have traveled extensively and this library is my favorite library in the whole wide world.
48 Can't say that I do since I do not utilize the library.
49 I just need to go in and get a library card, then will be able to use the library-do not think you need to change anything, except for a bigger library!
50 If a larger building in a good location is not feasible, the library might be revamped to better use available space.
51 N/A
52 new building and more materials and more childrens programming
53 need more shelf space
54 no
55 no
56 Acquire more books and more computers.
57 new or enlarged building is needed very much to provided needed services
58 None at this time.
59 Can't think of anything else. I don't spend a lot of time in there since I always check the database to see if books are available.
60 definitely need to expand number of books - often only a couple of an author's books will be here, even in a series. It's disappointing to start a series by an author and then find out that the library doesn't carry all of the books.
61 need more books and larger bldg and more parking. we have such a great library but we can't serve everyone with such a small place and so little books...many titles I want for my boys are not even in the rotation or only one copy is there or are torn up....:(

62 No
63 not really other than what I have checked on the previous page
64 As I have no children I think the library is fine as is. I am sure my Grandchildren could better answer this question. They use it more often, and they use more services that you offer. But they seem happy to have it to visit and use the books and videos. The youngest does story time and loves it as .......

65 More adult seminars/education (not elderly adult)
66 More Harry Potter books. More Johnny Texas books or other school required books. 
   (5th grade math & Social Studies)
67 Update, build, move, whatever it takes to bring The Friendswood Library up to speed. REVITALIZE......make our library inviting.....something Friendswood can be proud of.
68 Expand the building to include a dedicated young adult area.
We should NOT go into debt to enlargement/enhance the library! I love the library (I'm a teacher; my first job was there in 1975), but with so much information online, a library is a WANT, not a NEED!!!

Not at this time, other than more parking would be nice. We enjoy the facility and meets our needs.

Socialize more about the Library and what I can do, particularly online as we do not return to Friendswood until late in the evening, so services for me would be electronic and after hours. I pay iTunes to get audio books to download for my iPod and now Android phone. I would like to be able to check out an audio file of a Harry Potter book in lieu of paying upwards of $90 to listen to a copy once. Downloadable pdf copies of periodicals would be great. When I search for information, let me get hits for information at my local library. Let me swap my audio book file via my local library. When events take place at the library like book readings, do them live via conferencing technologies and create copies that can be viewed later on demand. Just some thought to help keep our local library vital and vibrant.
73 It is obvious that more space is required. More separation or areas would be an advantage so that some areas could allow conversation and others would be quiet to allow for study/research.

74 You’re doing a great job!

75 Just the ones marked on the previous page.

76 Build a new library with a wider variety of book selections for all ages and greater and easier access to outside material and databases. Also, a lot more computers.

77 More books.... You guys are doing a great job. Librarians are wonderful!

78 Less noise.

79 A quiet lounge area with comfortable seating—

80 Would like to be able to order dvds. Like Haris county libery system dose. Just order and pick them up. would be able to stop using the harris countv liberv system.

81 More either volunteers to work at the desk or a paid person in the late afternoon and evening.

82 Am very happy with the library “as is” but certainly services could be improved with additional space.

83 The set up of the library - rearrange the entire setting; where items are located.

84 Just maintain current facilities.

85 I would leave library as is. Everyone I know and myself use the internet for information.
86 A new library. I think a city as big as
Friendswood can afford and use one.
87 Whatever you do, don't get rid of any of the
staff! This is the friendliest library in three
counties.
88 a little more space and more comfy seating
would be a great improvement
89 None
90 I love the library in any form.
91 No.
92 not really
93 additional parking
94 Increase number of audio CD's, very few
cassette players are still used. Need to
review the quality of existing CD's as some
have poor audio quality and numerous discs
skip badly.
95 It would be nice to have a larger facility that
could support a coffee/snack area. Definitely
keep the drive-thru window, I love and use
that all the time.
96 A more relaxed atmosphere where people
would feel comfortable to meet and discuss
anything from books to technology- A
Barnes and Noble sort of experience would
be perfect.
97 I think your library is great more up to date
movies
98 Maybe having the books that come out in the Next Read - sometimes our library doesn't have them. Also, once I get hooked on a certain author through Next Read, the other books in the particular series aren't available - so maybe making sure you have all the books in certain series?

99 SUNDAY HOURS, WIDER VARIETY OF MAGAZINES, MORE ADULT PROGRAMS SUCH AS GARDENING, PHOTOGRAPHY, COOKING CLASSES, HOME DECOR, FISHING, FINANCES, TRAVEL, HIKING, CAMPING, HOME IMPROVEMENTS

100 a bigger building so you can have more books and study rooms

101 I think from what I do know about this library, it's better than most. I like how it has story time and senior stuff, and actually other classes. I just haven't needed them. Well, maybe one. This is probably going to go against every code for a library, but I really try to set up a "reading room" for adults where you could also get coffee and tea. Maybe a few couches, the Barnes & Knobles or Borders feel. I just think that would attract more use. But please note, NO KIDS.

102 not at this time
Teen activities later in the day. I work until 4:30 and can't get the kids there in time for things. Offer Red-Cross babysitting courses on a regular basis.

I think you are all doing a great job with what you have to work with!

Maybe more programs for elementary aged kids.

Books on Ancient Scriptures of all regions will be an asset to the Library, for it will help readers to understand and appreciate the necessity of Globalization, mutual understanding and eventually the ultimate aim of human birth of Self-Realization.

you have a good library be careful how you change it.

The Friendswood library is really a great place and the staff are always friendly and helpful. It would be nice to have a new and larger facility but I know that is a tough request in these tight economic times. One issue the FPL might improve on would be in the area of e-books. Be nice if the library could educate people who want to buy an e-reader which ones would be supported by the FPL and how the process of borrowing an e-book to read on your e-reader would be.

no

I love my library, it just needs more room to grow. I wish it were more like the Freeman Memorial Library in Harris County.
111 I would like to see more in depth training for adult computer classes. Not just the short basic classes.
112 More space
113 NO
114 Have FISD run buses to the library, at least from FHS. There must be a bus (1/2 empty) going that way anyway. Maybe FJH, too. You have so many great young adult programs it sure was nice when FJH was within walking distance.
115 I would like to commend your personnel for their professionalism, friendliness and overall competence.
116 If the library expands, we should just add to the current facility
117 I believe all has been covered in the questionnaire.
118 Not really
119 Parking lot needs improvement soon would like to be reminded electronically when books are due
120 Utilize the school libraries during Holiday and Spring Break with the reading programs and the main library will not be crowded.

121 Should be bigger but I have been using the internet more and more. I use the Mango Languages and the download of digital materials to my Nook.
122 brighter lighting, update colors
Sometimes I find a great book I enjoy that's part of a series, and the library doesn't have the rest of that series. Very aggravating! Also, I would love to see more books by Christian writers like Steven James.

Need to expand!

Not at this time.

I would love to see an improved children's area and more storytimes.

It would be nice to have one of those beautiful facilities that are like a bookstore..however, realize that would cost money and may not be feasible.

Alien Invasion. And by alien I mean the Doctor.

More live music programs, which seemed to be a big hit but quit being offered.

Offer more opportunities for children's programs and services.

I think our library is wonderful!
I used the library when my son was in junior high and younger. I mostly read the magazines while he read or did research. There was no draw when my son got his driver's license. The reference books were too old. The Internet got user friendly. So, no need to drive. I would use the services if there was help for genealogy research, if they had access to historical info not available to the general public, or if they updated research materials that are pertinent to Texas vital records.

Overall this is an exceptional library with great helpful staff in our own neighborhood.

Yes. We need to have a separate bond election for a new library.

Perhaps phase out VHS videos and only have DVDs. That would give you a lot more room.

A newer building would be great!!

gets some more books for girls ages 8-12

more videos to appeal to older home bound adults

No

I know you're doing a great job. Interesting classes are offered.

None

no
143 I think the best improvement would be to add parking, and to have wider/bigger spaces. Sometimes it is very hard to turn in that parking lot especially with a larger vehicle.

144 no
145 keep new edition or recently edited books in the library
146 None -
147 see previous question
148 I would like to see a knitting or crocheting class offered for adults.
149 no
150 Fix the parking lot. The broken concrete and uneveness is going to cause someone to fall and injure themselves.
151 Don't change the staff at ALL. Everyone is excellent. It's such a friendly welcoming place. WE do need more space but then we'd need more money to increase the collection.
152 low cost faxing services would be very helpful.
153 Keep pluggin'
154 none
I wrote a novel and brought a copy in to donate to the library. I was told they would check with Mary to see if they could shelf it. They did. I left a poster for the book which they could place on the wall—they didn't. After awhile, I asked for return of the poster. They couldn't find it. I thought a local author would get special consideration. I was wrong.

The library is a great resource and seems to be continually improving. Keep up the good work!

Looking up books on the computers would be more effective if we could also see if something was available at another local library.

More ebooks.

The library is simply too small. The staff has to work around piles and stacks of material. Their front desk area is cluttered and crowded. Many more book display units would be helpful. There simply needs to be a huge change in the way New Books are displayed and promoted...just viewing the titles on the spine isn't sufficient. The library staff is excellent. The facilities are

Later hours during the week.

The library desperately needs expansion to keep up with current demands. Friendswood needs a nicer, up-to-date library to keep up with future use/needs.
163 no
164 no
165 I love you guys! What a wonderful resource in our nation and city - a library where you can go and access information free of charge.
166 Have a used book sale once a month as a fundraiser for the library.
167 I suggest that the library purchase two or three copies of all of the books on the Tayshas and Bluebonnet reading lists, since these are required by teachers. Also, I have dropped in to use the computer when there was a one-hour wait. Our community needs more computers.
168 Boards good judgement
169 Staff does a great job with an old and cramped building. But expansion would be terrific. The library needs more books, and there isn't enough space for the books now.
170 A larger library
171 The library is great I appreciate having it to use.
172 More large print books - thanks!
173 Get the City to fund a new building or a substantial addition. Also need support for continuously updating resources in the library as technology changes. Classic example is offering Ebooks as their demand is increasing dramatically.
174 No
175 the library has many books that are outdated and a limited number of books for some subjects. The library desperately needs to be updated.
176 Library staff does a superior job. They are professional, dedicated and knowledgeable.

177 Backing out in the present configuration of spaces is always challenging, esp. with a long pickup or other large car behind me. Lighting could be better.
178 not at this time
179 Our children would like to see more comfortable seating for reading in the children's/young adult section of the library. Since we use the library weekly for our children, we'd love to see new children's and young adult fiction and non fiction books available. I would also like to see more current adult non fiction available.

180 LONGER OPEN HOURS
The library is in desperate need of expansion, given the growth of Friendswood. City Council should make this, rather than more ball parks, a priority. I'm into fitness and sports, but as an avid reader and professional I see this as an area in which our city is sorely behind the need. The staff is to be commended for managing with what they have, but a community like ours should have an exemplary library, not only in terms of the facility but in its resources. The kids are our future, and they deserve it.

A much larger building is needed. First though, detailed architectural plans and area land tracts must be identified and presented to the public (taxpayers). The cost must be estimated +/- 5%.

advertise the library better.

Most of us work... having more programs for teens/young adults/adults in evenings and on weekends would be so much better!! What good is having anything at 3pm on a week? Why not?

More old movies on dvd.
186 If the staff would be more helpful, friendlier and most of all if the library were a comfortable coffee shop type atmosphere, I am sure more folks like myself would go there! I feel the FRWD library is stuck in the 80's with the dated attitude of the staff. NOT MORE MONEY, just change the attitude make it a fun place to go to. Remember that most moms and grannies work now, and we need more on Saturday and later in the evening.

187 I have a Kindle. I'm not sure what options are available, but some sort of electronic lending program would be fantastic.

188 I live in Pearland but love this library-staff is great, materials varied. Build a new spiffy facility.

189 We need a new library! The current location is very good, but the building could use a lot of updates. The staff is awesome.

190 get all DVD's & VHS videos on web
191 always would be great to have even more books/reference material to read/borrow but library probably needs more room to house additional material. Would also be good to have/encourage more self-checkout stations.

192 More movies
193 Sunday hours would be nice.
This is an excellent library and a great staff - very friendly and accommodating - with a lot of programs offered. Friendswood can be proud of this facility.

1. perhaps the website can be enhanced to reserve DVDs online, 2. increase collection of non fiction DVDs 3. reduce fines on late DVDs (HCPL has 25C fines/day, instead of $1)

definitely snack area and area for young adults would help


The building needs to be extended to create room for additional facilities

I'm pretty happy with things the way they are, and especially the staff who are very nice & helpful!

Participate in the Galveston Reads Program

Perhaps initiating an email program to inform patrons of upcoming due dates and overdue notices.

I think being closed on Sunday is crazy. Most people don't work on Sunday, and therefore Sunday is very convenient for most people. But, of course, the library is closed on Sunday. Also, I'd like to see the library open later, especially on Saturday.

The library needs a space for tweens to sit and read. It would be great to have children friendly computers.
Newer books and DVDS, specially children's DVDS

No, the times I have been they have what I need.

NEWER, LARGER LIBRARY. SEPARATE AREA FOR THAT NOISY GROUP - THE PRETEEN TO 14 YEAR OLDS! I MEAN THAT NICELY. I AM GLAD THEY USE THE LIBRARY, BUT MAN ARE THEY NOISY! I LIKE TO "ESCAPE" TO THE LIBRARY SOMETIMES TO READ/STUDY/GET COMPUTER WORK DONE.

Suggest community event announcement board (or website link) to promote greater teamwork of library with community. Suggest Friendswood resource board or shelf with notebooks (e.g., info on restaurants, etc.).

NONE OTHER THAN PREVIOUSLY MENTIONED ON PRIOR PAGE

No

Dedicated young adult area/room

Making the study rooms sound proof.

to have a more books
215 I think a library should be fairly quiet, but I seem to be the only one! Cell phones, people in study rooms laughing and talking loudly, they might as well be sitting right next to me. The study carrels (is that what they are called?) are too small to use with a laptop, books, etc. With all my complaints, tho, I really like this library!

216 have more public computers

217 No

218 It is such a great & popular library; more space is needed for expansion of programs and meeting rooms.

219 I especially appreciate your buying some of the books I have requested.

220 More space for books. We give books to the library at least twice each year. I find only few make it to the shelves. I assume most of sold at the book sales for additional revenue.

221 The library could really use resources for teachers looking to expand their lesson planning through the usage of books. In particular creative writing and English teaching resources would be most helpful, more textbooks that are available to be checked out.

222 Keep it simple. We pay enough in taxes.

223 The library has such a wonderful professional staff but it would be so nice if the library could be enlarged.

224 Interior entrance needs a make-over
Excellent staff and service. Would be nice if the library had larger and more current holdings, including recorded books and movies.

You are doing a great job. Thanks for your fabulous children's programs.

Everything is pretty good right now, but Friendswood is growing. The people who work there are fantastic! :)

The library has a very dark, cramped feel. More open areas with chairs, tables, study areas would be nice. More books. The library doesn't have room to carry the books it should. Most libraries have a greater selection.

Shut down

Yes, but I will submit this directly.

Have library catalog cross reference other libraries to easily see if other libraries have a book I need when not available here.

The young adult area really needs to be improved to give YA users a place of their own that lends itself to doing more than checking out books.

I want the library to stay in the Downtown District but to expand; either add to present library or move across the street and build a MUCH larger building.

If you have a bond election, put the library on it alone. No one will vote it down.
235 I think the library does an excellent job with the limited facilities. I have not been able to find reference materials on some subjects but know you have limited space.

236 no

237 have some way of scanning for registered sex offenders, more days/hrs, more activities for 1-6 year olds like harris county and la porte does.

238 no

239 Just wish we could have a new library! Pass a bond issue!

240 expand internet workstations

241 Update or move from outdated building

242 Add a top floor and put more non-fiction christian books. Thanks

243 If I recall, this library was in the Senior Building on Morningside when I first moved here. I've been going to this library since probably 1993, and I've been happy with it.

244 More current books

245 Do not move from the present location!

246 The library seems cluttered to me. I go in to get IRS book and forms. I once searched for a John La Carre mystery and there were none.

247 Publicize events further in advance and more broadly through multiple mediums.

248 More childrens books.

249 The resources are great
I wanted to volunteer at the Library and could get NO ONE to listen to me. The lady I was directed to was tooooo busy making arrangements to go to lunch with her friend. I left and have not returned. I was very disappointed with the staff and lack of professionalism.

More ebooks would be great.

Increase the size of the Library

An addition to the current library would be nice, but I would be strongly against relocating.

Expanded number of books/selection

Spanish books and up to date books

More wastebaskets near the computers or card systems because that's where people typically crunch up their notes; and never allow eating or drinking in the library - it will get taken advantage of and become a huge problem. The only eating/drinking allowed should be babies on the bottle.

The library is good. The more genealogy item you have the more I would use it.

More program selection for young children (preschool)

just better hours!

Larger building but keep it centralized

Greater selection of scientific peer review literature.

New building, more like Clear Lake as we go there more often as it has more resources and nicer environment
264 I think the FPL is great...but wish they would begin the transition to e-books and provide information to library patrons about the transition to using e-books...what readers are compatible with FPL and the how the whole thing works. Thanks.

265 NO
266 No
267 The staff is wonderful at the library. If I had to change anything, I would definitely update the place, make it a lot easier to find things by doing a different or more flowing layout. Also, a lot of the books are in terrible condition and there is not a big selection.

268 no
269 Shut it down. It don't make no money.
    Attracts pedophiles.
270 I don't believe the library carries Kindle e-books, that would be great if you did.
271 Upgrade the restrooms. Need more audio books on DVD.
272 None
273 Expand the bldg we have and make a new parking area on the vacant lot behind the bldg.
274 Publicize the library and new things better.
275 more DVD's
276 the parking lot needs to be resurfaced
277 Parking is a problem for handicapped. Few spaces available. Parking in general is very limited...need more space, better facilities?

278 Just the access to ebooks
279 There does not need any improvement, the tax payers should not pay out any money for improvement - I f the people that uses it wants it improved then they need to pay for it not me!!!!!!
280 More audio books
281 A better way of tracking books that may have been misfiled. Access to the Public School texts and other study materials needed for classes.
282 No
283 No
284 Libraries are a thing of the past. They are not "green"--too costly to print and ship books. Resources are out of date before they are very received on the shelf. No need to invest for the future. We all have internet at home, work, school and also have our kindles! Please put my tax dollars towards the school district. Friendswood is a younger generation and we have no need to keep a library. Attempting to "keep it updated" will only waste tax dollars!
285 Continue to send out FPL emails - they are what keep me tuned in to what is going on!
As it stands now, I think that the library could expand either with a new building or building on to the existing one. 
I mainly use the library late night and evenings. Saturdays are great. Maybe start later and stay open until 10:00?????????

no

new or remodeled facility

Larger size so kids could go to have study sessions.

need to update & enlarge building or build a new one.

See last comment

Review hours of use to see if hours need to be adjusted to accommodate the most patrons

NO

The people at the library are great. The facilities are not. I would vote ton fund a new library. Please make sure the City Council does not lump a library bond election on the ballot with any of their other pet projects.

Thanks

Not a suggestion, more an observation: our family thinks the library does a great job with its limited resources. The library has long had a wonderful children's program. I think making sure the kids programs stay strong and keeping family night activities are good ways to keep interest in our local library.
297 Update it to be at or better than the Freeman Library.
298 More helpful people 4 front desk, More friendly plz.
299 No, I enjoy using our library.
300 more adult classes, i.e genealogy
301 Specifically, the women's bathroom needs better fitting stall doors. In general, the women's bathroom needs to be updated.
302 desperately need more room for books. Also children's section is crowded for children's activities. On line reference access?
303 we need a bigger library
304 More information about the website
305 I really think it's doing a fine job now.
306 The library needs more current up to date materials. This library does not compare to others in the area. It seems to cater to little kids which is great but, very annoying when you are trying to do your work and can't because kids are being loud. At times I have just left and driven over to Barnes and Noble or Borders I know they will always have what I need. Plus your staff in not the friendliest in the world.
307 Being able to borrow books from other libraries (Harris County) through the Friendswood library would be great.
308 Noted per my previous answers.
309 send out notices to make citizens aware. i was not aware. i haven't used it but if you browse books, make a selection and reservations then schedule a pick then the feature already exist, if not, this would be something worthwhile.

310 *more programs for school aged kids, *children's librarian that is energetic and happy to be at work *children's librarian that greets children as they come into the children's section and makes the children feel welcome instead of like intruders!

311 It's just too small for our town. Children's programs bring in people from League City, Alvin and Pearland. Staff at library is outstanding and the word is spreading!

312 I could make a lot of suggestions which might involve a lot of expense. Unless others think it may be undersized, I think it serves the purpose the way it is, but that is not looking into or considering the future expansion of our city.

313 Our community is growing and the library needs to be larger to accommodate these needs. It's very busy at times and noise is distracting to study or read.

314 The Clear Lake Library is a great example of a good library.
315 Please do not take away the library. I think it is very quaint, the people are so friendly and helpful. I love just walking around looking at new books and movies. And now the self check out is great when there is a line. I have lived here for 17 years and started taking my kids here for story time and check out books. Some of their fondest memories are our trips to the library.

316 Some much smaller towns I have visited or lived in have larger, more modern libraries. It is time for a larger facility for Friendswood.

317 No, maybe more services for us elderly seniors who aren't so techno savey and do still read the printed word between a cover. I love books and I appreciate that I don't have to have a bunch of subscriptions to read other papers and magszine. This is a small city library, its not a university research center.

318 Possible outdoor area for reading? Young adult focused area with homework tutoring. Childrens area with book themed crafts. Modernized furnishings to attract more interest and encourage use of facilities.
319 Money times are hard for everyone right now. Rebuilding a new library or improvement should wait until the economy is better. People don’t want taxes increased at this time. Many people are loosing their jobs. Times may get worse before it gets better.

320 Would like to see our library carry more complete series of books. You’ll find a series you like but our library carries only part of the series and usually in no order.

321 Smiles - we need more smiles

322 I have not used all the facilities of the library and do not feel like I should be giving suggestions for improvement other than the additional seating mentioned earlier. Thank you. I love the library and I am sure it can be improved, I do not feel qualified to recommend changes.

323 NO

324 Noting other than what I have already noted

325 I work and would like to see an evening or Saturday morning Story time for Toddlers.

326 Expand at the current location (like having it on Friendswood Dr.) if possible. The city needs to buy land around the current location and build out.

327 The staff at Friendswood Public Library is the best I have ever interacted with. They are all extremely helpful and knowledgeable on a variety of subjects and they know their library thoroughly.
328 renovate some of old jr hi?
329 We need a larger building and larger parking area.
330 Facility could be more modern in furnishings and accessories. Area is somewhat drab.

331 More programs for senior adults and more publicity on events. When my grandchildren were small they especially enjoyed story time and special events.
332 I know many libraries have services and resources beyond the traditional library. I might use them if I knew what they were, but I don't know I need them, and, therefore, don't go looking.
333 It is a great library. A ya/teen area would be awesome
334 none. Keep up the great work!
335 Build a new building which would allow more books, DVDs, CDs, study rooms/public meeting rooms etc.
336 More up to date books would be nice. Bigger facility would attract more people.
337 Increase internet facilities and make more user friendlier.
338 Story teller. Make the library more open to volunteers who wish to promote reading and who have the interpersonal skills to connect with young children
339 NO
340 Increase quantity and quality of children's section .. Books and programs.
No, I think our Library has a good feel to it...It continues to be a comfortable and homey presence for families and friends to meet and enjoy.

I would like to see a lot of new reading material. The cookbooks, decorating books, craft books, Christmas books are all VERY old.

The library meets my needs very well.

do not charge a fee of friendswood residents

Nicer facility, more engaging for kids

try for another bond proposal to build a new library

need large assortment of ebooks

Mostly more adult fiction and bigger facility to accommodate more books overall.

Never get rid of Donald!!!!

More programs for small children

More internet access to web sites like ancestry.com. genealogy information, etc.

In general I love going to the library and have visited many while visiting friends in other states. Our library is very small for our town, but strives to serve it's attendees and does an excellent job. I wish the town would put more emphasis on library updating and expanding than that of sporting issues! In a town like Friendswood, I think we could definitely offer a lot more!
I'm a Spanish speaker mom of two tottlers and I would like my kids to learn both language (English/Spanish). A bilingual class or more books will be great. Now that area little is a great time to start teaching them a second language. Than you.

No, I absolutely love the atmosphere of the current library. I have been a patron for 20 years and still enjoy going monthly.

Larger more modern building with more resources.

More space for more books and more space for people to sit. The bldg is too small and cramped.

Storytime for homeschooled students. Lots in this area!!! Lego League and science theme demonstration night

Activities and space geared toward 10-12 year-old tweens (current choices seem young), more computer classes (esp. programming), series of classes in conjunction w/area businesses like Children's Technology Workshop, more author visits, and a used bookstore would be fun and we could volunteer.

No, I've enjoyed patronizing the Friendswood Public Library since it was in the old city hall/police station.

add more teen African American books
add puppets and more children story times. The classes are packed.

Please weed out the torn up and duplicate books. The shelves are a mess because the no one can get a book out of the adult fiction section without pulling out extras... the books are too tight. The circulation desk employees are nowhere near being rude, but they could pretend to enjoy being there sometimes. They come across as disinterested and bored. No smiles.

an inviting building...one that makes you want to come in! Many other cities have beautiful libraries. One maybe that is bright, lots of windows to allow natural light in stead of dark and dreary. Our library is not inviting, not the most comfortable and dark and sad looking. Please...I would vote for and not mind a tax increase to build a library that would make people WANT to go there...not HAVE to go there.

expand your media collection.

Yes, as previously stated. I would appreciated it if permission slips, such as for the girls-only sleepover, was posted online. Some people aren't able to make a trip just to pick up a permission slip the week before a sleepover, so they might need to just print one out.

No suggestions. I love having access to a library with such helpful and friendly staff

Love our library and the staff is amazing!
not sure how well utilized the library is in the age of the Internet. As a child I loved libraries. If I ever get time to read again I will be back. But don’t feel that we should ever lose our interest in books? Have been there to donate more than to take books out.

Yes, a new and larger facility, I would be willing to help pay on an new facility, as I think most residents would. The location is fine if you have more room to expand. Nicer seats/seating, e.g. sofa like, more cushiony for relaxation. A better and more comfortable area/room to show films for all ages. I think the staff is doing a great job with what they have to work with, however, a city like Friendswood should have a larger, nicer, state-of-the art etc. facility, that reffect the life-style and reputation that it has.

We should get the city to build us a new library

no

The library is not quiet. There are children running around yelling and screaming and talking loud. Patrons are loud and disturb others. The staff does not inforce quiet. Libraries are suppose to be quiet and peaceful not sound like a sports bar.
377 Determine what services are required/needed that are not available from other sources... Information technology may have evolved beyond the needed for a brick and mortar library.

378 Dedicated Christian book section

379 The childrens class 18months to 3years should be extended for another 5-10 minutes. Its only a 20 min class at times its not even 15 min. Even if there was just some songs playing for the kids to dance. That would be great.

380 Request interlibrary loans via internet with harris county public and houston public library and other galveston county libraries and brazoria county libraries

381 If funds are available, relocate to a different area with a larger building and parking.

382 We think the library and staff are great! Thank you for all you do!

383 My child has autism. It would be nice if Friendswood could host some free events for parents with kids with autism.

384 More spanish educational books and bilingual tottler programs (storytime). Breanda is doing a great job with the Ratle & Rhyme program as well as story time.

385 Bigger Childrens area for kids to sit and color or play in.

386 Enforce quiet. More supervision, by parents, of tweens.
need to have lists of top book on display and up to date. Need to have front desk people respect the "quiet" that libraries are expected to be. They are too loud! Have more young adult book ie teenag boy books,

I wish they were more friendly workers like Kim Zrubeck, Matthew Riley, Dan LeBlack and Cliff Duncan. These workers are the very, very best hardworking individuals who goes out of their way to me when I needed help desperately and in a rush. These individuals that I mentioned are very, very helpful and pleasant at all times.

enlarge the facilities

More bilingual material and programs.

First off, the library is fantastic for its size. That said, I would love to see a larger library with more robust offerings - study areas further away from the hussle and bustle that accompanies the children's area, a greater breadth of reference materials, updated language and history sections (although, I'm sure these aren't the most checked out but, then again, if the material remains the same that guarantees the check out rate will not improve.)
A coffee bar would be a fantastic addition in an adult wish list. I understand this may not be feasible when children and labor are considered. But this would be first on my wish list! One improvement that I would like to see is new shelving. The shelving is reaching its capacity; the audio and video sections I have noticed in particular. After considering the shelving a larger space may be in order. I think that is the issue. The library is doing the best with the room and resources it has. There is just no where for them to expand. Thank you for sending this survey, it is nice to know you care!

Nope, think all are doing a great job!
everyone is always very helpful:)
none except that noted
Great place and staff!!!
no great job
We are all on a shoestring budget, any expansion at this time would only implode our existing budget however I also think it is necessary at the very least to maintain what we have at present for the growth & mental expansion of our children.
KEEO DOING WHAT YOUR DOING
399 The childrens series book titles are mixed up on the kiosks due to space. It would be nice to have them together like the YA books are. The YA books need more room too. I love that you continue to add to the audio books and have wonderful people working there. I always get help when I need it.

400 FPL people do a really good job - thanks for all their hard work!

401 No

402 New books!

403 I attend the toddler storytime religiously and would love it more if the library offered a "Bilingual Storytime" for toddlers. Toddlers are like sponges; they pick up almost anything and everything and if music and fingerplays play a role parents too will pick up as well.
404 First, I would like to tell you what is really great about the FWD Library: 1) the hours; most other libraries where I've lived are only open until 6, so for someone like me who works during the day, I was never able to visit the library, 2) the staff; everyone (including Cliff, Kim, Mary, Donald, Matt, and others I know I'm not mentioning) have always been great to deal with, 3) the new nonfiction book section; I like that the library is always getting new books that are of interest to me, and 4) the on-line stuff like Mango. Ways to improve: I wish the library and more references. For example, there is no Oxford English Dictionary. Additionally, I wish there were more engineering books, but I realize the library needs to try to appeal to the general population which is not as technically oriented. Also, I wish the library would fix the problem in the parking area by the exit. Overall, I believe the FWD is a fantastic library considering the size of FWD!

405 Better space management. Lots of wasted space. Get rid of large oversized club chairs in young adult area. Enforce quiet standards normally found in libraries; the library can be very loud.

406 None at this time
The facility that the Friendswood library resides in is substandard and not consistent with the caliber of the city that it serves. Friendswood needs a new library facility. Bring the community into the process of planning/implementing this and bring it to ballot again.

408 No.

409 No

410 I think we definitely need a larger library. There is not enough room for books, more computers, meeting areas. Also I would like to see more resources online such as Value Line and Heritage Quest.